





## **United Infrastructure Group**

United Infrastructure Group is a leading transportation-infrastructure firm in the Southeast U.S. specializing in engineering, construction and alternative project delivery.

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## **Highlights**

Being "best in class" requires investment in our United family, including developing and implementing training at every level. "Best" also requires Kaizen—a constant refinement of our processes.

The goal of UIG is to be "best in class" in our industry, primarily in alternative delivery for road and bridge work.

## United Infrastructure Group—Anticipators of Change

nited Infrastructure Group's ability to anticipate and adapt to change has kept it relevant for 100 years. The company has always been a visionary, and it's that long-range view that has made it so successful.

"We look at where we are and where we've been, and then try to project and forecast where we're going," says CEO James Triplett. "If we're going to 'best in class,' we better be looking at the next five to 10, even 50 years."

It all began in 1924 with a single company founded by R.H. Small and F.A. Triplett. In the decades that followed, the company transformed itself through multiple iterations, evolving, expanding, splitting off into sister companies and ultimately reorganizing under the UIG umbrella.

Through it all, the Triplett family has been the common denominator. They've leaned on a singular guiding principle: "The best investment is in good people," Triplett says. "We're committed to growth and professional development. It is critical to the health of our organization."

Today, UIG is a diverse group of entities, whereby each owner-operator is highly focused on their piece of the puzzle. They're a house of brands, so to speak, whereby each partner retains ownership of their portion of the business.

The company's bread and butter, however, has always been road and bridge construction, and they're recognized as one of the best design-builders in the business. "If you can design what you're building, then you know why things are the way they are, and you appreciate what you're building," Triplett says.

In recent years, UIG has become particularly adept at attracting, motivating and retaining employees in the face of an enduring industry-wide labor shortage. "It takes more than money," he adds. "You need a family environment. You've got to have a culture that's encouraging, uplifting and fun, while also being successful. Nobody wants to be on a losing team, and we have a good track record of winning what we pursue, and building on time and on budget."  $\diamond$